Pay your council tax by Direct Debit

If you already pay by Direct Debit you do not need to do anything we will continue to take your payments as normal.

Setting up a Direct Debit to pay your council tax is the safest and easiest way to manage your account – you'll never miss a payment. Set up a Direct Debit online at **stoke.gov.uk/counciltaxdirectdebit**



GO PAPERLESS

Debit

Did you know? Each year we send out approx. 129k annual council tax letters...

...Which equates to nearly 13 trees a year.

Help us to protect the environment by receiving your council tax bill via email.

Sign up to e-billing today: stoke.gov.uk/gopaperless

Council Tax 2025/26

Your 2025/26 council tax bill is included with this leaflet. Please read it carefully – it tells you how much you need to pay, when and how. A full guide to council tax is available to download at stoke.gov.uk/counciltaxbook



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Skip the phone calls...

Manage your council tax quickly and easily online via your MyStoke Account

- View your bills
- Report changes in your circumstances
- Apply for discounts or exemptions

Visit **stoke.gov.uk/cou** today to manage your

• Make payments

tax account.

Home > Council Tax		
Council Tax		
Pay your council tax		>
Discounts or exemptions		>
Report a change		>
Struggling to pay?		>
Report fraud		>
For landlords		
Request a refund		>
Manage Council Tax Online		>
Go Paperless		>
inciltax council	son Discount Review	*
	🔒 stoke.gov.uk	

WHERE HAS MY COUNCIL TAX POUND BEEN SPENT?

2p 1p Keeping the city Housing (including homelessness) safe (including CCTV and 4p licensing) Education services (excluding schools) 7p Maintaining public ۲ spaces and managing waste 12p Regeneration and investment across the city 15p Business support and other services 59p Adults' and children's social care

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stoke.gov.uk

Apply for it
Book it

Pay for it

Report it

Be it fly tipping, potholes, paying your council tax or managing your online account, our website can do so much to help you...

- It's quick and easy
- It's available 24 hours a day, 7 days a week
- It will save you time
- It's greener with less paper landing on your doormat

Need support to access to the Internet? Did you know all of our libraries have access to the internet FREE of charge, this can be via one of the PC's or on your device using the FREE WIFI on offer.



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stoke.gov.uk